

WRISTLER
SUPERIOR WATCH CLUB

Privacy
Statement

Privacy statement Wristler B.V.

Wristler considers your privacy very important, which is why personal data is carefully processed and secured by us. In doing so, we adhere to the applicable privacy regulations. You can read how we do this in this privacy statement. We also inform you of your rights. We therefore recommend that you read this privacy statement carefully.

We have the right to revise this privacy notice from time to time. We therefore advise you to consult it regularly to ensure that you have the latest version. If we make substantial changes to our privacy statement, we will inform you of them via our website. This privacy statement was last updated on 13 December 2023.

To whom does this privacy notice apply?

This privacy statement applies to all visitors, users and providers using the platform Wristler, available via wristler.eu.

Our contact details:

Wristler B.V.
Alexanderveld 5-9
2585DB
The Hague
support@wristler.eu

In connection with services

When you enter into an agreement with us, we ask you to provide personal data such as name and e-mail address. This data is used to perform the service(s). The data will be stored on our own secure Wristler servers or those of a third party. We will not combine this data with other personal data in our possession.

For the purpose of communication

When you send e-mails, messages, documents or images to us, we may retain them. Sometimes we will ask you for your personal data if it is relevant to the situation at hand. This enables us to answer your questions and/or process your requests. We will not combine this data with other personal data in our possession. Under no circumstances will this data be shared with third parties without your explicit consent.

Due to the use of our website and/or the Wristler Platform

Our website uses cookies (small text files placed on your device/computer) to help the website analyse how users use the website. The cookies used mostly contain analytical information related to the visit.

The provision of your personal data to us is not based on a legal obligation. In other words, you are not legally obliged to share your personal data with us. However, when we conclude an agreement with you, we need certain personal data from you to perform it. If you do not provide these personal data to us, we simply cannot enter into an agreement with you and perform services for you. To use our website, we may also require certain personal data from you. If you do not provide these details, we cannot guarantee that our website will work properly.

An example: you want to purchase a watch via our website, and this requires you to create a user account, including (billing) address. If you do not want to share this data with us, we will not be able to complete the order.

Processing purposes

We process the personal data obtained only for the following purposes:

We use your name and address details, telephone number, e-mail address, KvK data, VAT number and IBAN data to correspond with you, send you offers, invoices and other documents necessary for (execution of) the agreement.

We use your name and address details to possibly send you promotional gifts from time to time, or invite you to certain events.

To perform our services through the Wristler platform, we use, if provided by you, usernames, passwords, ftp data, hosting data, database data, IP addresses, location data and any other data provided by you.

If you fill in a review or contact form, we will process your name, e-mail and other personal data entered by you for the purpose of improving our service.

Cookie policy

Cookies are small text files that are stored on your computer when you visit our website. Data may be processed in the process. If you wish, you can delete these cookies at any time. Please consult the manual in your browser to do so. If you change the settings, certain functions may no longer be available.

Google Analytics

To track statistics relating to the use of our website, we use Google Analytics from the US company Google. For this purpose, Google places analytical cookies in your browser and presents the anonymised information to us, giving us insight into how our visitors use the website. Google may provide this information to third parties if Google is legally required to do so, or insofar as third parties process the information on Google's behalf. We have therefore concluded a processing agreement with Google. As a result, Google may not use the information obtained for other Google services or purposes. We have also disabled the forwarding of IP addresses to Google via Google Analytics.

Use of social plug-ins as part of social media

Wristler's website contains buttons to promote or share pages on the social networks Facebook, Instagram, YouTube and LinkedIn. These buttons are realised by a code provided by these channels. This, among other things, places cookies on our website. This privacy statement does not apply to these social network websites. Please read the privacy statement of these network websites to see how they handle the processing of personal data they receive on the basis of this code. Do so regularly, as their privacy statement may be updated at any time.

Third parties

Unless you have given your explicit consent, we do not share your data with third parties. Nor do we sell your data to third parties. However, we may engage third parties who process certain personal data under our supervision and responsibility. This may include payment processing services provided by payment providers. We will conclude a processing agreement with these third parties. These third parties may then not process the personal data in any way other than as instructed by us.

Duration of storage

When we store personal data from you, we do so for 12 months from the time we receive the data. Unless we have entered into an agreement with you. In that case, we need your personal data for the performance of that agreement. We will then keep your personal data for up to one year after the termination of the agreement, unless there is a legal duty to keep it longer.

Third-party websites

This privacy statement does not apply to third-party websites and services connected to our website through links. We cannot guarantee that these third parties will handle your data reliably and securely. We advise you to read the privacy statement of third parties before using their website or services.

Your rights

Opportunity to ask questions

If you have any questions about our privacy statement, or questions about accessing and changing (or deleting) your personal data, please contact us by e-mail at any time.

Right of access and correction

You always have the right to inspect the personal data we process about you. Upon your request, you will receive an overview of the personal data we have processed about you. In case of inaccuracies in the personal data we process about you, you have the right to have them corrected. If you believe that the personal data are incomplete for the purpose for which they are processed, you can have them made complete by sending us a statement to that effect via e-mail.

Right to oblivion

You have the right to have the personal data we process about you deleted by us. Upon your request, we will comply with this request as soon as possible, provided the request is sent to us by e-mail.

Right to restrict the processing of personal data

Instead of deletion of your personal data, you also have the right to ask us to restrict the processing of your personal data. That is, we will not use all or part of the personal data during the period of restriction. You have this right to restriction when:

You dispute the accuracy of the personal data we process and we are checking that accuracy;
The processing of your personal data is unlawful, but you do not want the personal data to be deleted by us;

We no longer need your personal data, but you need it in the context of a legal claim;

You have objected to the processing of your personal data by us and an investigation is underway to determine whether our interests in processing outweigh your interests in objecting.

When there is a weighing of processing, we will only process those personal data for which we have your consent or which personal data are necessary for a legal claim. We will also not restrict processing when the processing is necessary for the rights of other persons or for other important reasons. If the restriction is lifted, we will inform you accordingly.

Right of transferability

You may wish to transfer your personal data that we process to another party. At your request, we will cooperate in this regard, provided that the request is sent to us by e-mail. In that case, you can choose to transfer the data to you or directly to that other party.

Right of objection

You have the right to object to the processing of your personal data by us. In the event of an objection, we will cease processing unless we have compelling legitimate grounds to continue processing your personal data and those grounds outweigh your interests. We may also have a ground not to stop processing in the context of legal proceedings.

If we use your personal data for direct marketing purposes, such as offers or information by e-mail, you can object (opt-out). We will then stop using your personal data for these marketing purposes.

Withdrawal of consent for data processing

You have the right to withdraw your consent to our processing of your personal data at any time. At your request, we will then stop processing your personal data. Please note, however, that the withdrawal of consent does not have retroactive effect.

Automated decision-making

We do not use automated decision-making that has legal consequences for you or otherwise significantly affects you.

Complaint to the Personal Data Authority

If you have a complaint about the way we process your personal data, you can of course contact us. We will then try to work things out with you. However, you also have the right to file a complaint with the Personal Data Authority. You can read how to do this on the website of the Authority for Personal Data.